

RETURN POLICY

Below please find the Somfy Systems Inc. return policy for AC motors, DC motors, WireFree™ motors and electronic accessories.

Somfy warrants its products to be free from defects in material and workmanship under normal and proper use for a period of five years starting from the date stamped on the motor. Drapery motors, mechanical, electrical and electronic accessories excluding batteries are warranted for five years from date of invoice.

Process

- The customer must contact Somfy Systems, Inc. and obtain a return authorization form. A return authorization number (RA #) will be issued upon completion and submission of the return authorization form.
- The RA # should be requested for either Return for Credit or Return for Repair/Replacement
 - o A Return for Credit would be issued when product is ordered or received incorrectly and requires an invoice number. The product should be in its original packaging and not have been used. In this instance, upon analysis a credit may be issued. This type of return authorization number (RA #) is only issued for new unused product. A 15% re-stocking fee will be applied to product ordered incorrectly. Somfy requests this RA # be referenced on the outside of the box. The return authorization form must also accompany the returned goods. Products not listed on the return authorization form will not be accepted and will be returned.
 - o A Return for Repair/Replacement would be issued when product is being returned due to a defective nature. Somfy requests this RA number be referenced on the outside of the box. The return authorization form must also accompany the returned goods. Products not listed on the return authorization form will not be accepted and will be returned.
- All returns for Somfy product must be shipped to: Somfy Systems, Inc. 121 Herrod Blvd., Dayton, NJ 08810. All returns for Simu product must be shipped to: Simu U. S. Inc. 6100 Broken Sound Parkway, Northwest Suite 14, Boca Raton, FL 33487. Somfy and Simu will no longer accept product returns at regional offices or through sales representatives.
- It is the customer's responsibility to ensure that all products returned to Somfy are packaged in a manner that prevents damage to the product during shipment. Use of original packaging is recommended. Under no circumstances will Somfy be responsible for product damaged due to poor packaging or shipping methods.
- Somfy will analyze each motor*. Upon analysis, Somfy will repair or replace the defective product. If no problem is found, the original product will be returned to the purchaser.
- The return shipment is prepaid into Somfy by the purchaser, while Somfy pays the shipment back out to the purchaser. Somfy will pay the return shipment at the same level of service that the product is returned.

Any questions or concerns, please contact your local Somfy Regional Sales Manager or Field Service Representative.

*In order for a more thorough analysis please provide a brief description of the symptoms taped directly to the motor.

Somfy warranty information is available at www.somfysystems.com

This product specification is variable and subject to change.

NORTH AMERICAN HEADQUARTERS
Somfy Systems, Inc.
121 Herrod Blvd.
Dayton, NJ 08810
Phone: US: 1-800-22-SOMFY
NJ: (609-395-1300
Fax: (609) 395-1776

FLORIDA
6100 Broken Sound Pkwy. N.W
Suite 14
Boca Raton, FL 33487
Phone: (877) 227-6639
Fax: (561) 995-7502

CALIFORNIA
15291 Barranca Parkway
Irvine, CA 92618
Phone: (877) 727-6639
Fax: (949)727-3775

SOMFY ULC
SOMFY Canada Division
6315 Shawson Drive, Unit#1
Mississauga, Ontario L5T1J2
Phone: CN: 1-800-66-SOMFY
CN: (905) 564-6446
Fax: (905)-564-6448

DESCRIPTION

The ILT Z-Wave interface integrates Z-Wave wireless control of motorized window coverings powered by Somfy LT motors.

FEATURES

- Compatible with Sonesse™ 50 ILT and Sonesse™ 30 RS-485 motors
- Allows communication with all Z-Wave controls including: hand-held remotes, wall switches, dimmers and PC controls
- Plug-in design allows a simple connection with 2-way communicating motor head and installs in minutes
- Device does not require any external power



SPECIFICATIONS

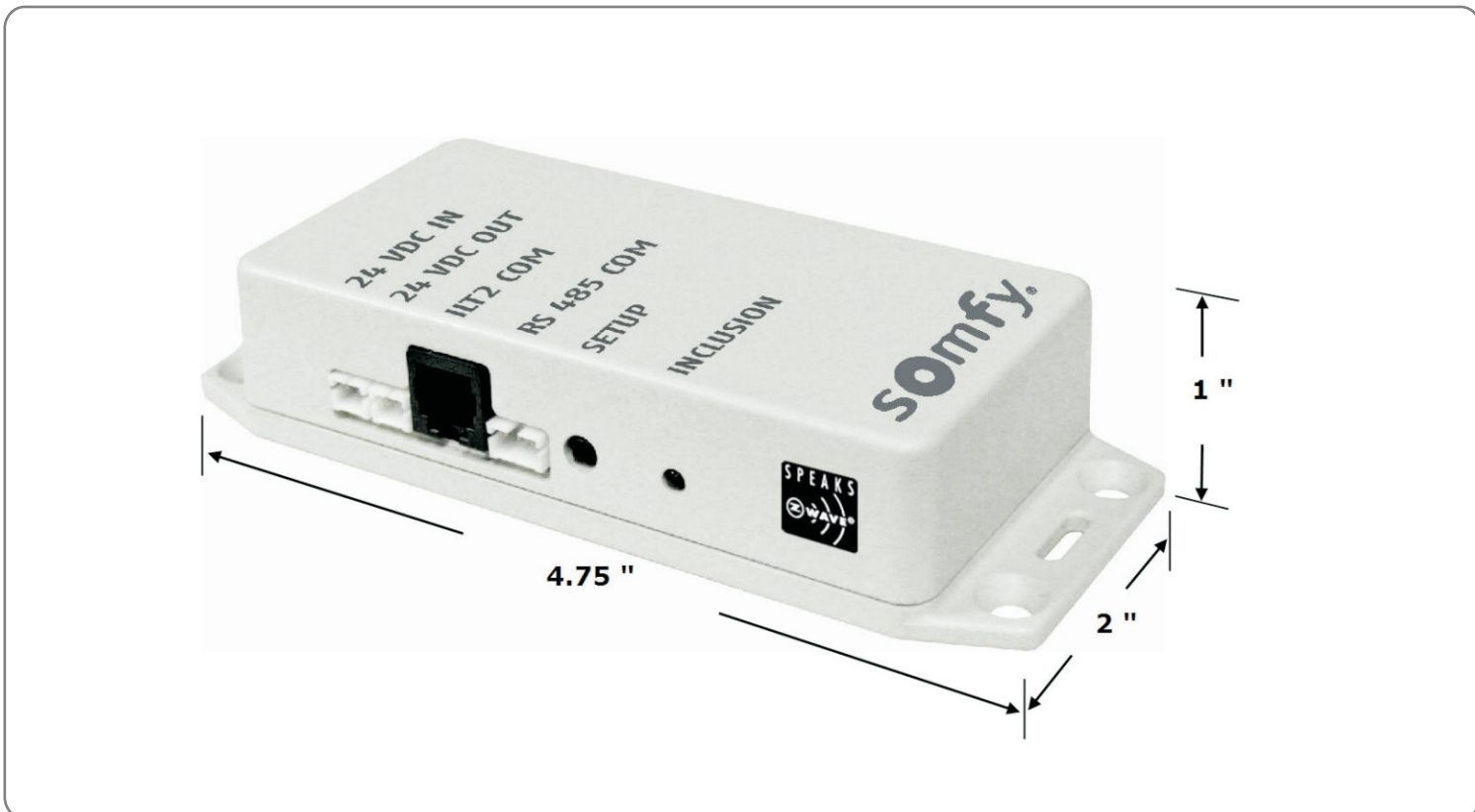
Enclosure:	High impact plastic
Power Requirements:	+5 VDC supplied by motor
Power Pass Through:	Two 24VDC JST Connectors for St30 motor
ILT Motor Comm Port:	One Modular RJ9 Jack
St30 Motor Comm Port:	One Modular JST Connector
Wireless Technology Onboard:	Z-Wave 300 series
Wireless Network Indicator:	One Red LED
Manual Operation:	One Push Button
Mounting:	Molded flanges with slotted screw holes

*Regulated power supply required

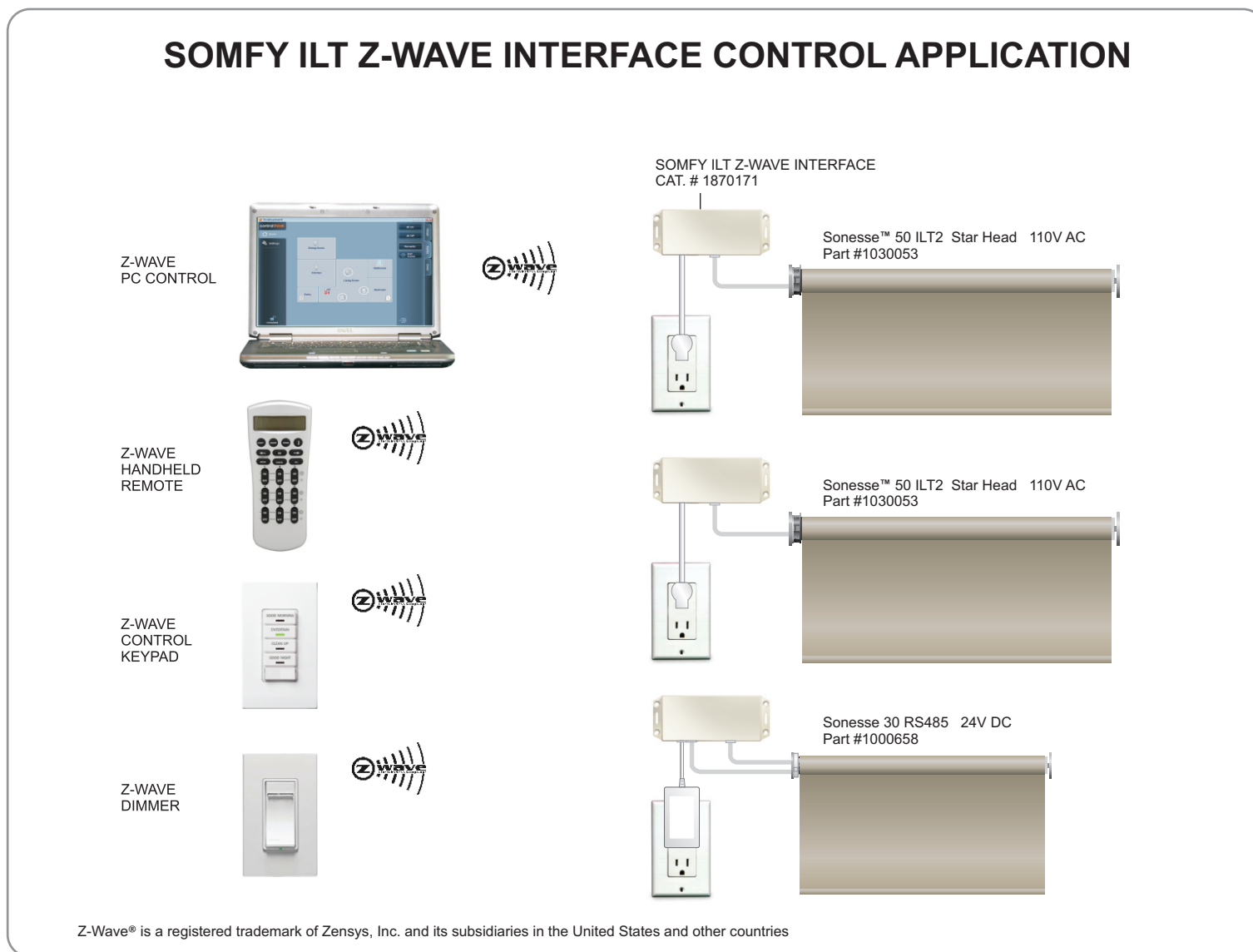
This product specification is variable and subject to change.

Z-Wave® is a registered trademark of Zensys, Inc. and its subsidiaries in the United States and other countries.

DIMENSIONS



APPLICATION DIAGRAM EXAMPLE



RELATED PRODUCTS

Product	Part Number
Sonesse™ 30 RS-485 Motor	1000658
Sonesse™ 50 504S2 ILT Star Head Motor	1030053
Sonesse™ 50 504S2 ILT Star Head Motor	1030077
Sonesse™ 30 Limit Setting Tool	9014599
ILT Limit Setting Tool	9050280
ILT Z-Wave Interface	1870101

This product specification is variable and subject to change.

NOTE: Not all related products are shown in application example
This product specification is variable and subject to change.